HUSAIN KHAMBATY

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CAREER SUMMARY

An experienced **IT Technical Project Manager** with over **9+ years** of experience in the **Banking and Financial domain** delivering strategic organizational initiatives. Certified **Prince2 Practitioner**, **management specialist** and **strategic thinker** with **strong influencing** and **problem solving skills** committed to **high quality** delivery and passion for success.

KEY SKILLS

- **Communication Skills** – Excellent verbal and written communication skills, stakeholder management, customer oriented and presentation skills.
- **Technical Knowledge** – An expert at various infrastructure layers (web, middleware and backend) along with software and solution development experience to manage technical projects; build, mentor and guide technical teams.
- **Analytical Thinking** – Exceptional critical thinking to assess requirements to match real world problems, drive the requirement gathering until crisp information has been elicited.
- **Risk Management**- Risk assessment and reporting to stakeholders. Document mitigation strategies and business impact analysis.

WORK EXPERIENCE

Organization: HSBC – *One of world's largest bank and financial services company.*

Technical Engagement Manager (Consultant Specialist), May 2012 to Dec 2015

Key Responsibilities

- Manage **end-to-end delivery** of engagements across different regions (HK, UK, US and Middle East)
- Prepare **initial statement of work** contracts and engagement documents defining the **KPIs** and success criteria of the application/infrastructure changes.
- Prepare the **business case/project proposal** documents with proposed solutions. Prepare **cost-benefit analysis** to be presented to the stakeholders.
- Work with the technical leads on forming the **WBS** and **activity sequence** to form input of the L1 estimates.
- Prepare project plan with **L1 estimates** based on initial requirements and approved business case. Chase for **plan approval** from sponsor and stakeholders.
- Work with **stakeholders** to provide continuous status and progress of the projects. Understand priorities and ensure quality delivery whilst meeting constant volatile expectations.
- **Progress reporting** with preparation of weekly status reports or based on the frequency agreed.
- Work in **regional timezones** during initial phases or when needed to coordinate with the business and IT.
- **Monitor and control** the project against defined acceptance criteria. Escalate any deviation or issues.

- Document any **risks** along with mitigation or acceptance strategies. Present to stakeholders on a regular basis to ensure visibility and viability. Prepare any **Business Impact analysis** reports if necessary.

- Lead **automation** of any internal processes that may be crucial to reduce the turn-around time of the task at hand. Lead **process-tailoring** initiatives to help **reduce cost** by reducing process overhead or reducing errors by having quality checks (using **Lean Six Sigma** concepts).

- **Mentoring** team members on technologies and arrange for internal and external trainings.

- Provide **technical solution consultancy** and recommendations to customers based on different requirements; guiding them through drafting crisp requirements and helping with **infrastructure understanding**.

- **Test Environment and Infrastructure management** within the team based on the requirements and production setup of the application required for development and testing.

Selected Accomplishments

- Managed the critical delivery of the **Data Readiness** application as part of the **Customer Due Diligence** process for the bank on a global scale. Timely delivery was crucial as committed to the US Federal Monitor by the Bank authorities for the **Customer Due Diligence (CDD) process**. Worked with 5 different regional teams to deliver within the given timelines.

- **Root cause analysis** performed on the **HSBC India Mobile Banking** security implementation performance and its technical viability. This led for the requirements to be changed in-line with a new design to be proposed as an alternative.

- Worked with **HK stakeholders** on the **Workflow Document Management programme** for 5 releases with successful and timely implementation for the Hang-Seng Bank.

- Managed the **Foreign Account Tax Compliance Act (FATCA)** update implementation in the US ensuring system non-functional requirements and functional requirements were met before the deadline set by the **Internal Revenue Service (IRS)**.

- Participated in an initial analysis and evaluation of **IBM Business Process Management (BPM)** tool that would help replace in-house BPM and workflow tools.

- Managed the Oracle Hyperion finance system rollout in the UK and subsequent releases for other European countries working with UK stakeholders.

- Was awarded a **Certificate of Appreciation** for exceptional rollout and delivery of **IBM FileNet** for the US and Canada regional teams.

- Developed an internal **automated excel** based dashboard to provide resource utilization over of staff engaged over projects with effective assignment on work vs availability.

- Represented the Global Performance Centre of Excellence in the **IT Expo** to present the service offerings and provide exposure along with increasing presence across other business areas and technology teams.

Senior Software Engineer, Apr 2010 to May 2012

Key Responsibilities

- Part of a **Product development** team designing and developing a global build and deployment solution.

- **Liaising with customers** (internal), documenting the requirements, developing the solution and regional implementation/rollout. Conduct release management activities.

- Conduct proof-of-concept on third party software to better understand their integration capabilities and being able to deliver proposed solution. Evaluate scalability and ease of use.

- Develop applications using **Java** (core and web). Use **Jython**, **Perl** and **BASH** scripting to produce integration pieces and automate several areas of the communication with different flavors of the application server (**Websphere** or Weblogic).
- Unit test code (**JUnit**) and integration testing and performance testing using HP Quality Center and Performance Center.
- Provide **technical consultancy** to customers in better integrating with the application and using various flavors of the Linux OS (SLES or RHEL).

Selected Accomplishments
- Developed the Command Line execution component and File Transfer component that would be part of the core architecture to help interact with the application servers and deliver the artifacts to the intended location on the network.
- Worked as a **Business Analyst** to document and liaison with the technical teams to deliver the One-HSBC Deployment Solution. Was working out of **New Jersey (US)** with the business directly for over a year.
- Automated the L3 support process by developing a web application in Perl to help provide priority based solutions based on historic data.
- Automated the reporting by providing a Management Dashboard using the Global Service Desk DB data being fetched using SQL and Java. This gave the management enough data for higher decisions for re-allocating staff efficiently.

Software Engineer, Nov 2006 to Apr 2010
Key Responsibilities
- Developed applications using Java. Worked on a build and deployment tool for the US and HK region.
- Maintain and configure application server configuration and web server configuration.
- Work on user stories assigned. Raise issues and bugs in JIRA.
- Perform unit testing and integration testing.
- Perform release management for the different releases per regional servers.
- Create technical and support documentation for users and support personnel.
- Provide application support (incident management/problem management/change management) for the software.

Selected Accomplishments:
- Automated the entire support process for investigating build and deployment failures by creating log parsers, recommendation engines, web-based interactive tools for users themselves to solve issues thereby reducing incidents raised by around 85%.
- Converted the serial node deployment to parallel on WebSphere Application Server thereby reducing the overall deployment and downtime by n times (n: number of nodes).
- Worked on several enhancement versions of the product with major changes to stack versions (WAS, DB, OS).
- Successfully migrated from using CSM load balancing devices to F5 load balancing devices.
- Automated the migration process for TeamSite projects that helped migrate efficiently and effectively ensuring checks and restore procedures in place.

RECENT AWARDS

Team Award	2012
Certificate of Appreciation	2011
Certificate of Appreciation	2012 (Voluntary Work)
Certificate of Appreciation	2010 (Talent Pool)

TRAININGS AND CERTIFICATIONS

Time Management Workshop

Achievement Motivation

Energize and Motivate Teams

Effective Interviewing skills

Influential Negotiation

Agile Project Management

Prince 2 Practitioner

ITIL Foundation v3-2011

SKILLS

- Team Management
- Project Management
- Lean Six Sigma
- IT Service Management/ITIL
- Business Process Management
- MS Visio / MS Office
- Java/JEE
- SQL (Oracle / MySQL)
- MS Sharepoint
- HP Quality Center & Performance Center
- IBM WebSphere

EDUCATION

FERGUSSON COLLEGE, University of Pune, India

Bachelor of Computer Science, May 2006

- Major: Computer Science
- Graduated First Class with Distinction

HOBBIES & INTERESTS

- Trekking
- Karate
- Table Tennis
- Football

VOLUNTEERING WORK

- Volunteered with Rotaract for 3 years.
- Director of Community Services for a year.
- Fund raising through a T-Shirt paining competition